



Leadership Development Program - Phase 2

7 Sessions - Cohort 1

Phase 2 is the next step in the AZ MEP Leadership Development Program. This advanced course will enhance the new supervisor's learning journey with 7 new topics that are a continuation from the first LDP. This course is designed to help expand the knowledge new leaders need when taking on a new or advanced role within their companies. The cohort setting with multiple manufacturing companies leads to gaining a broader perspective on common issues that attendees may be facing.

This program will consist of 7 essential classes for new leaders. The course will be delivered in 4 hour increments, **every two weeks, August 2024 - October, 2024**. The topics are listed below with a course description and class dates on the following page.

- Session 1: Lean Leadership (Aug)
- Session 2: Emotional Intelligence (Aug)
- Session 3: Communication with Influence & Persuasion for Leaders (Sept)
- Session 4: Effective Decision Making (Sept)
- Session 5: Learning to Lead with Accountability (Oct)
- Session 6: Employee Engagement (Oct)
- Session 7: Innovative Thinking (Oct)

Who Should Attend:

Employees who are leading others (new line or cell leads, supervisors, engineers) or anyone aspiring to advance their leadership skills.

EVENT TIME

8:00 am - 12:00 pm

Cost:

For Manufacturers:

\$1050.00 pp

For Non-Manufacturers:

\$1400.00 pp

(for all 7 sessions)

WHERE

Arizona Commerce
Authority

100 N 7TH Avenue
Phoenix, AZ 85007

First Floor Conference Center

Manufacturers Register at <http://bit.ly/AZMEPMFGPhase2LDPC1Aug2024>

Non-Manufacturers Register at <http://bit.ly/AZMEPNMPhase2LDPC1Aug2024>

Leadership Development Program - Phase 2

Advancing Your Supervisor Skills

Below is each course description including the date of the classes. All classes will be held at the Arizona Commerce Authority First Floor Conference Center.

Lean Leadership (4 Hours) - August 7th

This workshop introduces the Lean basics to leaders and creates awareness of opportunities to implement Lean to improve the operational performance of their business. A popular hands-on simulation will be used to engage participants into a visual understanding of how factories can benefit from Lean and improve an environment of chaos and poor performance.

Emotional Intelligence (4 Hours) - August 20th

This workshop will discuss emotional intelligence techniques within the daily work environment. Participants will utilize practical strategies to help respond more skillfully and professionally as pressure, tension and complexity increase in their interactions with others. Areas of focus will include recognition of feelings/emotions, reactions that affect work relationships, proper/appropriate communication, and taking responsibility for one's actions.

Communication with Influence and Persuasion for Leaders (4 hours) - September 4th

This workshop will discuss strategic persuasion and influence techniques to communicate more effectively. Participants will discuss tools for summarizing complex information, habits of effective communicators, and creating trust with an audience.

Effective Decision Making (4 hours) - September 17th

This workshop is designed to help participants make sound decisions using a well thought out decision-making process. Participants will learn to involve the right stakeholders, evaluate options, identify barriers and make effective decisions that are grounded in data analysis. Relevant decision-making scenarios will be used to provide participants a hands-on experience implementing a decision-making process.

Learning to Lead with Accountability (4 hours) - October 2nd

This workshop is designed to identify and address the role of professional accountability as a driver of organizational excellence. Participants will describe the role that accountability plays in achieving results, ownership strategies, and potential barriers to accountability. That emotions, language, attitude, and actions play in organizational morale and, ultimately, employee turnover and retention.

Employee Engagement (4 hours) - October 14th

In this workshop, participants will learn about tools to measure the level of engagement in your organization, understand engagement data, and develop strategies to increase engagement.

Innovative Thinking (4 hours) - October 30th

In this workshop, participants will apply creative strategies to develop an innovative mindset. Focus areas will include: barriers to innovation, the role of ideation and the iterative process in design thinking, techniques to improve creative thinking, and the identification of innovation opportunities in daily business decisions. Additional focus will be placed on the importance of comparing alternative ideas and multiple perspectives to create customer value.